



UDAYNARAYANPUR MADHABILATA MAHAVIDYALAYA

STUDENTS' SATISFACTION SURVEY 2019 – 20

Google Form link:- <https://forms.gle/Uwqb53fd7q27djsZ6>

1. Your satisfaction level with the teacher's approach to teaching, their ability to communicate, and their illustration of the abstract concepts etc.

- 4 – Excellent
- 3 – Good
- 2- Satisfactory
- 1 – Needs improvement
- 0 – Bad

2. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching?

- 4 – Above 90%
- 3 – 70 – 89%
- 2 – 50 – 69%
- 1 – 30 – 49%
- 0 – Below 29%

3. How much of the syllabus was covered in the class?

- 4 – 85 to 100%
- 3 – 70 to 84%
- 2 – 55 to 69%
- 1– 30 to 54%
- 0 –Below 30%

4. What is your opinion about the fairness of the internal evaluation process by the teachers?

- 4 – Always fair
- 3 – Usually fair
- 2 – Sometimes unfair
- 1 – Usually unfair
- 0– Unfair

5. Your satisfaction level with the scope of extracurricular activities your institution provided you with.

- 4 – Excellent
- 3 – Good
- 2- Satisfactory
- 1 – Needs improvement
- 0 – Bad

6. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

- 4-To a great extent
- 3- Moderate

2-Some what

1-Very little

0-Not at all

7. The overall quality of teaching-learning process in your institute is very good.

4- Strongly agree

3- Agree

2-Neutral

1- Disagree

0- Strongly disagree

8. How would you rank the college's Library with respect to availability of books and journals, reading room facilities, and internet facility ?

4- Strongly agree

3- Agree

2-Neutral

1- Disagree

0- Strongly disagree

9. Your satisfaction level with the college canteen, common rooms, toilet and washroom facilities.

4 – Excellent

3 – Good

2- Satisfactory

1 – Needs improvement

0 – Bad

10. The college is a ragging and sexual harassment free zone with a dedicated unit for lodging complaints

4- Strongly agree

3- Agree

2 – Somewhat disagree

1- Somewhat agree

0- Strongly disagree

A Report on the Student Satisfaction Survey (SSS) (2019-2020)

Our college made a survey on year-long teaching learning process, the facilities available in the college (both physical and intellectual) and overall infrastructure among the final year students of each department (both Honours and General). The senior members of IQAC made a specific questionnaire covering all aspects. This survey was done online using the google forms.

We circulated the forms among around 250 students.

- 93% of them ensured us that they are satisfied with the overall teaching-learning process.
- The students complained that only 65% teachers use LCD projectors and ICT tools while teaching.
- Although the syllabus is vast enough, 95% students informed that the syllabus has been completed thoroughly in time.
- Each student is satisfied with the fair examination process.
- 94% students are happy to explore themselves in view of extra-curricular activities.
- 89% students said that they are pleased with the efforts given by the teachers to introduce them to the world of work, whereas 11% says the effort is moderate, not enough.
- 65% students are happy with the library facilities but rest of them emphasizes on upgradation.
- 52% students are satisfied with the canteen and common room facilities whereas the rest of the students complained on this point.
- Each student joyfully certified that our college has a ragging-free and sexual-harassment free campus.

In view of the scenario, IQAC planned about the upgradation of the library, college canteen and washroom. The committee also requested the teachers to be more involved in using ICT tools and projectors while taking the classes. Team IQAC also provided the students a mail id where they could send their suggestions freely. The mail id is-iqacumm@gmail.com.

We would like to circulate the form among all students from the next academic year. We believe that we would be able to improve ourselves by monitoring this process.